

# INSIDE NEWS

NOVEMBER 2021

## WE'RE FINALISTS IN THE BULK HANDLING AWARDS 2021

New Zealand's first **Pronar Mobile Trommel Screen** has been delivered to Intelligro

The best-in-class **Mobile Pugmill** from Rapid

## WE'RE HERE FOR YOU!

### On behalf of Lincom Group, welcome to the fourth edition of Inside News.

This magazine is jam-packed with all the best bits of 2021 so far. This issue will highlight some important machine deliveries and projects along with news about our service and spare parts businesses. Last but not least, get to know some of our team members across Australia and New Zealand.

Don't forget to stay connected with us via our social media pages on LinkedIn, Facebook, YouTube, and Instagram.

If you have any feedback about our magazine, please e-mail us at [marketing@lincom.com.au](mailto:marketing@lincom.com.au).

Sit back and grab a coffee, I hope you find this publication interesting.

Renata Hjelmstrom  
*Group Marketing Manager*

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# WE'RE FINALISTS IN THE BULK HANDLING AWARDS 2021

**With both anticipation and excitement, we are delighted to be named as finalists in the Excellence in Transport and/or Conveying category for the prestigious Australian Bulk Handling Awards 2021.**

The annual award recognises the outstanding achievements and successes of companies across the bulk handling sector in Australia.

The nomination is accredited to two THOR TOWERSTACKER TS 250 commissioned at an open-pit thermal coal mine in Central Queensland. Engineered to perfection, the Telescopic Cable Mast Conveyor features a rail system configuration that

is capable of performing under pressure, lowering operating costs and increasing product quality.

When engineering companies approach the materials handling component of a plant layout, they generally utilize database designs that are tried and tested and do not rock the boat from a conventional design perspective. Most product stockpile conveyors are therefore designed to create a conical type of stockpile with a fixed boom length and fixed boom height.

The THOR TOWERSTACKER is designed with logistics and erection in mind. All equipment can be



*Photo from the Central Queensland thermal coal open pit mine LinkedIn page*

assembled with a small and experienced site team with minimal heavy lift cranes.

Some of the benefits associated with a design of this nature include the following:

**Design:** For this project, the structural design of the stacker and associated items conform not only with the engineering company structural design criteria but also with the relevant and applicable Australian Standards (particularly AS1170 and AS4324.1).

**Cost Efficiency:** Due to the use of existing modular design and coupled to the use of standard mechanical products aids to the overall capital project cost, its operational costs is reduced thanks to the use of non-proprietary components.

**Environmental:** Fitted with luffing capability, the stacker can be raised or lowered to ensure that the material discharged is as close as operationally possible to mitigate material degradation or dust

generation. The stacker is also fitted with external covers for dust and weather protection and with additional environmental aids from spray bars and dust extraction systems.

**Safety:** Whilst this equipment has been designed to be operated with the ultimate wind speed as nominated by the Australian Standard AS1170, the stacker is also fitted with storm anchorage to prevent it to move during the worst storm conditions.

**Maintainability:** Fitted with walkways and luffing capability, all maintenance points are easily and safely accessible through either the walkways or by bringing the machine to ground level.

**Productivity:** By combining a radial and telescopic functionality, it can be used to maximize the available real estate, by slewing to a set point, the stacker can be used to transfer to another conveyor or create an

emergency stockpile, and the telescopic functionality can add up to 30% additional stockpile capacity.

To be a finalist among so many incredible businesses is a testament to our hard work and focus on productivity. From the top-down, our goals and vision are achieved through team effort.

Due to COVID-19, the event was postponed, and winners will be announced in February 2022.



## THOR GLOBAL TAKES OVER WESTERN AUSTRALIA

Located 145km south of Port Hedland is the world's fourth-largest Iron Ore producer. Due to begin production by December 2022, the pioneering process design, including the use of a dry crushing and grinding circuit, will produce high-grade, magnetite concentrate product.

The project focus has been to create an energy and cost-effective ore processing system with safety and the environment as the backbone. Following the successful completion of stage 1, stage 2 will see the reclaiming and conveying construction efficiently designed to optimize local terrain and reduce earthworks.

Lincom Group, together with Thor Global, a leading manufacturer of bulk material handling equipment, has been awarded the contract for the design, manufacture, and supply of a stockpiling system to handle the dry rejects material.

Working in conjunction with the main site conveyor system, the THORSTACKER T130 Telescopic Portable Radial Conveyor will be running together with three THOR LINK TC120 Grasshopper/Link Conveyors to allow for the best stacking arrangements and efficient, high-capacity stockpiling. Engineered for a quick set-up and high production, the THOR LINK conveyors will increase the performance and flexibility of the entire operation reducing material loss and making better use of the space available.

The equipment has been mocked up at a WA Lincom Group facility to accommodate the site's personnel to complete inspections and schedule the commission. Lincom Group's significant equipment commissions up-to-date and its local branch in Western Australia were a crucial component of the partnership.

## THE THOR TOWERSTACKER: A VERSATILE, AFFORDABLE CONVEYOR SOLUTION

*Article published by Australian Mining*

**A product of a prospering collaboration between Lincom Group and Thor Global, the conveyor is turning heads across the mining industry.**

Across more than two decades, Lincom Group has built a business model based on relationships and loyalty.

Partnering with multinational companies to supply its equipment to Australian mining industries, Lincom has established a strong rapport with Canadian manufacturer, Thor Global.

Australia's exposure to the Thor Towerstacker Telescopic Cable Mast Conveyor is a product of that collaboration.

With two Thor Towerstackers commissioned at a Central Queensland thermal coal open pit mine, leading to the conveyor carrying first material in September, Lincom's work is being recognised industry wide.

So, what sets the Thor Towerstacker apart from its competition?

"Number one, it's the price point," Lincom chief executive officer Stephen Watterson tells Australian Mining.

"The price point of that machine, bringing an off-the-shelf item in here, has been very competitive for us. It's a price-competitive machine that's doing 1800 tonnes an hour of coal – you're talking big tonnages."

The Thor Towerstacker is also versatile and adaptable – a conveyor that mining companies can easily integrate into their operations.

"It's that ease of getting it built quickly, getting it erected quickly and getting mines up and running quickly. Time is of the essence, especially with this mine as well – timing was a big factor."

Mining operations already have plenty to consider and assess before they can even begin production.



To be able to facilitate a conveyor that can make a seamless transition into varied environments works in Lincom's favour.

The Thor Towerstacker is also certified.

*"We've done enough of these machines in the country now that we meet all the Australian Standards for electrical, for structures, and in particular in Queensland, we meet the Registered Professional Engineer of Queensland (RPEQ) process," Watterson says.*

*"The RPEQ is a very stringent set of engineering checks from an independent party that has to do a sign-off on the design. It's not about just giving them a brochure, they get full structural drawings and more. So, for these machines to pass that – it's a huge feather in our cap."*

The Thor Towerstacker complies with Australian Standards, AS1170 and AS4324.1, both of which endorse the safety of the machine – an important consideration for any mine site looking to reduce their lost time injury.

*"The Australian Standards are one thing, the RPEQ is another, so you're under very stringent controls there to meet – that's from access to walkways, to any of the safety features that have to be factored into the hydraulics system, to the deflection of the actual conveyor itself, the structure."*

*"Any Joe Bloggs can make a stacker but having it going into a mine site, a significant mine site, and having it comply with all those Australian Standards and the RPEQ requirements, and the site-specific requirements as well."*

Recognised as a finalist for the Australian Bulk Handling Awards 2021, the Thor Towerstacker has established itself on the Australian mining scene. But Lincom's work is not done yet.

The conveyor will continue to draw interest going forward, and as Lincom continues its collaborations with Thor, more opportunities will arise.

*"For the Thor Towerstacker itself, there will be three of these Towerstackers in Australia, and we would continue to promote them in these new mines and/or mine expansions," Watterson continues.*

*"Thor also has another range which is its standard radial stockpilers which are on wheels."*

Lincom supplies Thor's Top Fold Portable Radial Conveyor, Telescopic Portable Radial Conveyor and Low Profile Telescopic Portable Radial Conveyor, each of which offer their own unique attributes for mining operations.

Whether it be the Towerstacker or radial conveyors, Watterson believes there are both cost and safety benefits by going with Thor.

*"From a cost point of view, it is a great addition to any setup, saving money by reducing expenses on maintaining a wheel loader and an operator," Watterson says.*

*"You plug the thing in, the stacker's always going to be at work the next day, it's reliable and will get the job done".*

With an eminent international manufacturer by its side, a premium product at its disposal, and an authentic and trusted process to its name, Lincom has carved out its own niche in the supplying and manufacturing game.

A team of family businesses, Thor and Lincom are neither intimidating nor underhanded – two important attributes when securing deals in the mining sector.



*The Thor Towerstacker is versatile and adaptable - a conveyor that mining companies can easily integrate into their operations.*

## **rapid** THE BEST-IN-CLASS MOBILE PUGMILL FROM RAPID

**The Rapidmix 400CW is a complete plant powered by its own power source, with an onboard compressor and 6-cylinder diesel generator. Fitted with a self-erecting system, using hydraulics, the plant can change from travel mode to fully operational within a few hours and features an onboard 40T silo. Available with outputs of 400 or 600 tonnes per hour, it provides feed rates that are fully adjustable for the aggregate, cement, and water systems. The Rapidmix is available in both volumetric and fully weighted models.**

The plant produces high quality-controlled mixtures for utilisation in a range of applications, including RCC (Roller Compacted Concrete), CTB (Cement Treated Base), soil stabilisation, soil cement, bentonite, marine dredging, mine backfill and many more. The mobile nature of the plant combined with the technically advanced design is most advantageous in meeting the supply and demand requirements on projects. The touch screen display is operator friendly, records individual truckloads with actual weights of feed,

powder and water loaded. The operator can print off batch docket on the run and provide the total tonnes batched for every job. It also provides a cost-effective solution for on-site projects where high specification compliance coupled with a high-volume fast throughput are essential.

Fully mobile and self-contained, the Rapidmix 400CW units are ADR compliant for the road with certain restrictions. All electrical wiring and guarding conforms with the Australian Standards.

Moreover, its technically advanced design means the Rapidmix 400CW provides a cost-effective solution for deployment on projects where high-specification compliance coupled with a high-volume, fast throughput are critical.

All backed up by the reputation of Lincom Group and its national after-sales support, spare parts, and service coverage.

## **rapid** THE RAPIDMIX 400CW ALLOWS QUARRYING BUSINESS TO PRODUCE HIGH QUALITY-CONTROLLED MIXTURES FOR UTILISATION IN A RANGE OF PROJECTS

A recent delivery to an Australian-owned civil contracting and bulk haulage business extended their capability to produce a variety of materials in large volumes, all with precision control.

The plant offers a cost-effective solution where high specification compliance coupled with a high-volume, fast throughput are critical. The Rapid 400CW will be mainly used for operations at the quarry but will also be sent out to other sites when necessary – the unit has a national standard for vehicle safety certification making it easy to transport.

The decision to purchase the mobile continuous mixing plant is attributable to the ability to do batch on demand, adjust the feed rates and change the recipe as required. The quarry uses its own hard rock source to produce its mixtures, offering countless advantages in meeting the supply and demand requirements of the local market.

The new plant also offers peace of mind with its user-

friendly, touch screen record-keeping system that is automated, precise, and detailed. The quarry is able to monitor all production that was completed in the day, including the formulas throughput.

On the safety side, the pugmill is easy to access for maintenance and cleaning, being at a ground level eliminates the Working at Height hazard.

To ensure the machine is performing on its peak efficiency every day, after the delivery and commission, Lincom Group's technicians provided hands-on training on the operation, maintenance, and safety features.

The Rapidmix is already hard at work and has been constantly producing high-quality homogenous material, all with the highest mixing action and maximum output.

*The Rapidmix 400CW Volumetric Mobile Pugmill Plants are self-contained with onboard genset power.*





## DELIVERING WASTE ACTION

*Article published by Waste Management Review*

**Lincom Group is expanding its operations throughout the Australian waste industry, becoming the dedicated distributor of Action Vibratory Equipment nationally.**

Founded in 1972, Action Equipment has been a market leader internationally for the design, manufacturing, and installation of some of the industries most trusted equipment. Now servicing over 33 countries, Action Equipment has found a new home in Australia.

As Lincom Group National Sales Manager- Forestry & Recycling Mark Malone explains, the decision to become the exclusive distributor of Action Vibratory Equipment was made easy by the company's reciprocated values.

*"Action are a family-owned company, so they are very much like Lincom Group in that way. Just like Lincom Group, Action also places an emphasis on delivering quality products for its customers,"* he said.

*"Also, much like Action, we invest most of our earnings back into the company, to support innovation within the organisation and to continue to service our loyal customers."*

A United States-based manufacturer, Action has developed its range of products from its Oregon base. The distribution agreement will complement Lincom Group's services and ambition to grow, Mark says.

*"The agreement will allow Lincom Group to distribute quality vibratory conveyors, feeders, screeners and separators nationwide,"* he says.

*"These products are expertly designed for the recycling industry, especially construction and demolition, which requires robust equipment."*

The distribution agreement will further expand Lincom Group's equipment portfolio, with Action

products servicing quarries, recycling plants and mines.

Having already won the annual Powerscreen Regional Dealer of the Year Award in three consecutive years (2015, 2016 and 2017), the distribution agreement is set to bolster Lincom Group's position as a nationally renowned equipment distributor.

It will also support plans for Lincom Group's emergence within the recycling industry, where the company is looking to gather a larger foothold to service its established customer base. Reflecting its values of leadership, dependability, passion, integrity, customer focus and long-term value is at the core of Lincom Group's operations.

Becoming the distributor of Action will help Lincom Group to re-enforce these core values within its everyday servicing of the waste industry, as Mark explains.

*"As part of our operations, we invest heavily in spare parts, equipment and support. Our service ensures that customers are able to access spare parts no matter where they are across Australia,"* he says.

*"Distributing Action products is the next step towards offering more quality products to more customers nationally in the waste and recycling sector."*

Action products will also form part of Lincom Group's national product support coverage, which Mark says is now available throughout all of Australia.

*"We've got five locations Australia-wide, which are strategically located, including sites in Perth, Queensland, Wollongong, Hunter Valley and Ballarat,"* he says.

*"This ensures that our customer base can be supported, no matter where they are."*



*Action designs and manufactures quality and reliable vibratory equipment for the efficient processing of bulk materials.*





## THE ACTION DIFFERENCE

**For Lincom Group, creating quality products to service the Australian waste sector required an increased level of robustness, quality, and longevity.**

Reduced maintenance, operation noise and moving parts are just some of the many benefits of installing Action vibratory equipment.

Compared to other conveying and screening equipment, Action vibratory machines were built to be heavy duty.

The TAPER-SLOT® Screen, VIBRA-SNAP® Screen and DENSE-OUT® vibratory air separator are just three of the exclusive high-quality Action products that will be distributed by Lincom Group.

The TAPER-SLOT® Screen combines high stroke with low rpm and the ability to be custom designed per the application.

Ease of installation, maintenance and operation are a mainstay of all Action equipment, all the while not compromising performance for customers.

The VIBRA-SNAP® Screen can maintain optimal performance, whether it is situated in wet, sticky, or fine applications. The double-deck design for the screener is also available, allowing for the screening of materials which are of multiple sizes.

For recovering the highest quality and quantity for end products, The DENSE-OUT® vibratory air separator grants operators the ability to separate materials based on density and bulkiness.

This is done by offering a machine that can reliably run for 24 hours a day, while also being efficient and reducing costs for labour and maintenance.

Materials can also avoid being put into landfills, reducing disposal fees for operators who can see the machine retrofitted to their existing plants.

Action's bespoke range of machinery includes five more products, of which customers can be assured will be of high quality and supported by Lincom Group's service support team.



## PRODUCT SPOTLIGHT LINCOM GROUP'S PRONAR MPB 20.72 TROMMEL

*Article published by Waste Management Review*

**The PRONAR MPB 20.72 is a mobile trommel screen used to effectively separate a range of materials into different sizes.**

The PRONAR MPB 20.72 is a mobile trommel screen used to effectively separate a range of materials into different sizes.

Thanks to a solid design and simple operation principles, the MPB 20.72 is perfectly suited for work with soil, compost, municipal waste, coal, aggregate and biomass.

Available in Australia through equipment specialists Lincom Group, the sorting trommel can be tailored according to customer specifications, including round or square holes and different plate thickness.

Wide-opening doors provide quick and easy access to the engine on a rotating frame, ensuring good access to the drive unit, feeding the hopper and hydraulics.

The MPB 20.72 features a tele-radio remote control system and a Cleanfix Automatic Cleaning System, which is designed to keep radiators and coolers cleaner for a longer period. The system consists of a fan with adjustable blades and an electrically driven air compressor.

Safety guarding and emergency stop lanyards are also fitted to the discharge system, ensuring maximum operator protection.

Back up by the reputation of Lincom Group and its national after sales support, parts, and service coverage, the MPB 20.72 is an energy efficient and low maintenance trommel for a wide range of waste screening needs.



*The Action range of vibratory equipment is purpose-built for a variety of Australian applications.*





## NEW ZEALAND'S FIRST PRONAR MOBILE TROMMEL SCREEN HAS BEEN DELIVERED TO INTELLIGRO

**Soil screening allows the soil to be revitalized, cutting down waste, reducing landfills demands and enables the repurpose of the material into other products. At Intelligro, high-quality soil is used as a substantial part of their special blends and is the secret ingredient for their superior product range.**

Looking for the best solution to minimize its impact on the surrounding environment and to keep up with the increasing demand of their business, Intelligro required a tracked trommel screen that offered excellent productivity output, with the capacity to eventually supersede their current machine.

The screened material varies and can be hard to separate in a quality level, therefore a high-end machine was the only option. The Pronar MPB 20.55gh has been built to suit New Zealand's conditions, it features a 5.5m long x 2m diameter drum which allows for excellent throughput, with a transport length of 11.6m and width of 3.1m it can be easily moved around different sites. Inclusions on the MPB 20.55gh are a Deutz tier 4 engine for increased fuel efficiency, tele-radio remote control system, clean-fix reversible fan fitted to the engine cooling system, and central greasing system.

Ryan Odering, Intelligro's Operations Manager, said "Adding a new machine decreases the majority of running costs across the board. We expect greater fuel savings, greater output numbers and a huge reduction in servicing, repair and maintenance costs."

"We looked at several different machines and how they operated, though out our research we found that Pronar have the best screening methodology to handle the figures we are looking to achieve. We have other machines in our fleet including single deck, double deck and trommel screens, so we have experience

*and excellent understanding of how best to separate each material we deal with in the most efficient way possible."*

The decision to purchase the Mobile Trommel was reassured by the ease of communication with Lincom Group's local team, the machine availability, and the mechanical support.

To ensure the machine is performing on its peak efficiency every day, after the delivery and commission, Lincom Group's technicians provided hands-on training on the operation, maintenance, and safety features.

The machine has been working on different materials, each time surpassing expectations. The production team at Intelligro are very pleased and enthusiastic to have this machine in their fleet. "We are growing and the need for high-quality reliable machines are growing with us. Our experience with Lincom Group has been very positive and will be looking at purchasing other machines," said Ryan.

Intelligro manufactures and sells a wide variety of horticultural supplies to commercial and residential customers. The family-owned and operated business has a strong focus on the nursery sector and are one of the leading landscape and gardening suppliers on the South Island of New Zealand.



*The Pronar MPB 20.55gh has been built to suit New Zealand's conditions.*



## THE COST-EFFECTIVE WAY OF STOCKPILING

The first Powerscreen CT75R mobile radial stockpiling conveyor has been delivered to Turtle Nursery and Landscape Supplies. With two centres in Sydney and with a large and established customer base, producing high-quality product is essential.

To be more productive and reduce double handling, the new CT75R was purchased to complement their existing range of equipment. It allows the operator to build larger and wider stockpiles and eliminates the need for an extra wheel loader on-site, significantly reducing fuel, labor, and maintenance costs.

With a production capacity of up to 600TPH the conveyor assure that all applications are catered for, from easiest, right through to the hardest applications.



The Powerscreen CT75R is working alongside a Powerscreen Chieftain 2100X 2 deck.

## SPARE PARTS NEWS AQUAMIST DUST CANNON | NEW PRODUCT!

The Aquamist dust suppression system is an improvement over conventional jets or water sprays.

They are a high-capacity misting fan that produces finely divided water droplets in a size range of 10-150 micron diameter. At this size, they can easily combine themselves with dust particles of similar dimensions and precipitate them out of the air. In addition, because water-mists "float" more than a conventional spray, it covers and envelops the dust cloud more effectively.

The range includes AQ45 Static and AQ45 Rough Terrain.

Features and benefits:

- Robust chassis: All components are hot-dip galvanised or zinc plated, perfect for the demolition, steel or rental industry.
- Electric tilt and automatic main valve for ease of operation
- Automatic swing operation to dispense the mist over a large area
- Low power consumption
- Adjustable water flow to suit any requirement
- Droplet size: Between 10–150 microns





# WE SUPPORT THE NATIONAL WORK SAFE MONTH

In October, our branches across the width and breadth of Australia have been taking extra steps to encourage everyone to take responsibility for a healthy and safe workplace.

The theme for 2021 is “think safe. work safe. be safe.,” a timely reminder to keep work health and safety a top priority, and it’s an opportunity to build awareness and encourage discussion about safety at work and share best practices.

Workplace health and safety is a normal part of our day-to-day operations, with weekly meetings and regular safety check-ups, safe practices are embedded into all our processes and procedures.

To support the occasion, we’ve updated all the Stop Program signages in Narangba. The STOP program has been an effective approach for reinforcing safe work practices, creating a positive safety environment, and reducing incidents/injuries.

Whether our team is working on an equipment, driving to and from site, or lifting something heavy, we always take the necessary precautions to ensure we make it home safe. We use the control system HAZOP (CHAZOP) as part of our safety management process, enabling our operational teams to introduce processes that they can manipulate and maintain.

Our crushing, screening, and recycling equipment are fitted with custom safety guards, safety lanyards, emergency stops and fire extinguishers that meet or exceed all Australian Standards.

**It’s important to remember that while the National Safe Work Month is a crucial time, the overall health and safety of our employees is top priority all year round. This October and throughout the year, we work together to keep each other healthy and safe at work.**



#safeworkmonth

safeworkmonth.swa.gov.au

#ThinkWorkBeSafe

**think safe. | work safe. | be safe.**



**national safe work month**



## BEHIND THE SCENES

EACH MEMBER OF OUR TEAM MAKES A VALUABLE CONTRIBUTION, AND WE'D LIKE TO SHARE THEIR STORIES



**Alex Flanagan** is our hands-on Workshop Manager in Brisbane and is responsible for our day-to-day operations ensuring all matters related to mechanical services are safely achieved.

With more than a decade of experience, he especially likes the challenges of wearing different hats and working in a fast-paced environment. For Alex, it's all about meeting some great people, the work environment makes the job worthwhile.

Outside work he is an avid boxing fan and enjoys spending time with his family and friends.



**Diane Mitchell** is our super-star Administration Officer in Pokeno (New Zealand), and she is responsible for assisting the team and keeping the office running smoothly.

It's difficult for her to describe a typical workday because no two days are ever the same. Variety is one of the best great rewards of her job. Each day brings different challenges, and she likes learning something new every day.

Diane is a people person, so she enjoys all the interaction involved with her role – whether it's helping the parts team or calling customers, she is not afraid of rolling up her sleeves! She compares Lincom Group with being part of a big family – everyone helps everyone.

Outside work, she is a dedicated mum of 3 that enjoys scrapbooking (and all the social get together that comes along with it!).



**Matt O'Brien**, our Newcastle Branch Manager, is frantically busy, but that's an average day in this dynamic role. A typical day will find Matt supervising and managing his team, assisting customers, and expanding the spare parts business in the region. And that's all just before lunch!

Fitter by trade, Matt has worked in the crushing and screening industry for over 25 years and has been the backbone of the Hunter Valley branch since 2019. He enjoys working for a family-owned business with a strong reputation in the industry and having direct communication with the owner.

When Matt is not working, he is exploring new places with his caravan and spending time with his 3 grandchildren.



**Travis Morris** is our expert spare parts interpreter from the WA branch. He brings such an incredible passion and enjoys the fast paced and diverse atmosphere his role brings.

His objective is simple: give our customers the highest level of service, and personal attention to find the solution that fits their unique needs.

Away from work, Travis enjoys motorsports, in particular international drifting, and spending time with his wife and 2-year-old daughter.



**Matt Howard**, our Group Compliance & Safety Officer AKA Safety Champion. For him, safety is not negotiable, and he is passionate about sharing simple ways on how we can continue to manage risk in our workplace.

Matt helps contractors and our employees to manage their day-to-day safety responsibilities. This includes assisting with the preparation of Risk Assessments, Safety Plans, Health and Safety Policies and Management Systems. Cut out the fluff, he makes sure health and safety is at the heart of everything we do!

A proud father of 3 kids, when he is not working, he is busy finishing his bachelor in Accident Forensics with CQU or renovating his 1969 caravan.

**Luke Crook** has always enjoyed pulling things apart and then putting them back together. In fact, he still likes making things that is damaged work again, especially if it's something big.



Luke started his apprenticeship 2.5 years ago and hasn't looked back. He gets to work on some extraordinary machines in some amazing places. He can never say his job is boring.

A normal day will see him work in projects that can involve anything from fixing crusher and screens, fitting safety guarding and lanyards and getting the machine ready for the customers. He also uses a range of tools and engineering techniques to maintain and repair the machinery and equipment to operational standards.

He is currently working hard to get a trades certificate that will give him further knowledge to excel on his career.

After completing the apprenticeship Luke is looking forward being part of the Field Service Team.

**Lindsey Watterson** is our front-line defense for keeping everything running smoothly at our head office. From managing all the fun things involved in sales to payroll and assisting our CEO, she is always willing to jump in and help out to resolve any issue.



Over her nearly 22 years tenure with Lincomp Group, Lindsey has witnessed an ever-changing industry and a growing family business – from a humble beginning to 6 branches across Australia and New Zealand.

Lindsey's passion and commitment to her job is clear. For her, efficiently supporting the day-to-day operations and the challenges that come along with it makes it all worthwhile.

After hours, Lindsey enjoys going for long walks on the beach with her dog and spending time with her nieces and nephews.

### CONNECT WITH US!

Stay up-to-date with our news and explore our content as we share photos and updates on everything we're working on, including our deliveries and events.

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